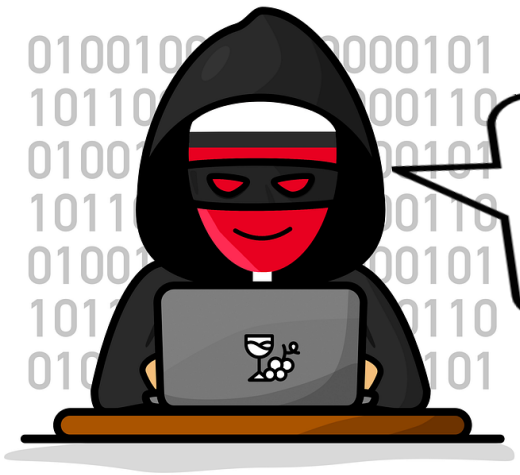

What did the cyber criminal's out of office reply say?

"GONE PHISHING!"

Truth is...CYBERFRAUD is no joking matter.

Our members are impacted by it every day. Take a look...

FRAUD LOSS—NATIONALLY

Consumers lost over **$10 Billion** to fraud in 2023

30-39 year-olds Experienced the most losses

24% of all fraud loss occurred using credit cards

33% of all fraud loss occurred via social media

IN THE LAST 3 YEARS, LLCU MEMBERS HAVE EXPERIENCED:

$721,640 lost to fraud activity

3,682 fraud activity claims

16.3% Increase in fraud activity in last three years

MOST COMMON TYPES of FRAUD

IMPOSTER SCAMS 43%

Someone pretends over the phone to be someone trusted to get you to send money or provide personal information that would allow them to hack your accounts.

Common Impersonation Examples: Friend or Relative in an emergency, Internal Revenue Service, a Computer Technician.

ONLINE SHOPPING 20%

Fake shopping websites, cloned websites of known retailers, or fake sellers on legit sites. Fake package delivery confirmation email and text scams are on the rise, too.

Other online shopping scams include emailed scam links for great deals, social media posts to shop at fake sites, or cyber criminals hacking shoppers who are using public wifi.

PROTECT YOUR INFORMATION

- Never provide personal information over the phone. To be sure, best practice it to hang up and call the confirmed number of the location.
- Do not click on links emailed or texted to you. Type in and visit the legitimate website instead.
- Never make payments on unsecured websites. Look for the lock icon before the web address.
- Do not shop using public WIFI.
- Always look closely at your account statements.

*Statistics source: FTC's Consumer Sentinel Network Dec. 31, 2023

LLCU LAND OF LINCOLN CREDIT UNION